



July 2020 Newsletter

Toll Free Number Changed

The new Toll Free Number is (888) 694-9256. I was getting a lot of abuse at my expense calls and finally had enough. Guests, New and Old, may use the number at their discretion.

The Dominican Republic Reopens July 1, 2020

We reopen August 1, 2020.
We have a few guests travelling in August.

Reopen Process

Everyone is excited that the country is opening up.
Our hotel staff and our companions are hoping things will get back to normal soon.
Everyone is aware that we should be aware of anomalies in human behaviour.
If we become aware of any potential danger to guest we will immediately inform guest who are in the vacation booking phase or simply waiting for vacation dates.

Once a guest has booked a vacation, we ensure that event will happen.
All a guest needs to do is inform us as soon as the guest is aware that he is unavailable for the vacation.

I am sorry that I cannot change the bad habits of the airline industry. People think that these companies are upstanding corporate citizens. I disagree.

No Tipping Policy

Our no tipping policy applies **only** to the **companions**.

If hotel staff of any of our hotels have done a good job as I am sure they will, please consider the usual gratuity for persons employed in the hospitality industry in the Caribbean.

Carlos