



## March 2020 Newsletter

### Toll Free Number Changed

The new Toll Free Number is (888) 694-9256. I was getting a lot of abuse at my expense calls and finally had enough. Guests, New and Old, may use the number at their discretion.

### Hotel

We are offering vacations at specific hotels in our local tourist area in addition to our own hotel, which tends to get busy. The optional hotels do get expensive so our own hotel is often the best choice. We are seeking additional alternate hotels. However, our guests who have already returned for additional visits prefer the current hotel.

### Airlines

We monitor the flights specified by our guests. Guests typically worry when their flight is delayed. The downside of a delayed flight is that we wait at the airport somewhat longer before the guest arrives. The problem with airline scheduling is that flights can and do arrive early. This means that the guest may wait for his pickup in the arrival area.

### No Tipping Policy

Our no tipping policy applies **only** to the **companions**.

**If hotel staff of any of our hotels have done a good job as I am sure they will, please consider the usual gratuity for persons employed in the hospitality industry in the Caribbean.**

*Carlos*